



IRON BEACON
TECHNOLOGIES INC.



**TERMS & CONDITIONS /
REFUND POLICY**



IRON BEACON

TECHNOLOGIES INC.

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TERMS AND CONDITIONS (rev. 02/01/2026)

These terms and conditions ("Agreement") govern the relationship between Iron Beacon Technologies, Inc. ("Iron Beacon," "we," "us," or "our") and you, the client ("Client," "you," or "your"). By using our services, you agree to these terms in their entirety.

1. Scope of Services

Iron Beacon Technologies, Inc. offers the following services, each governed by its specific terms outlined below:

1.1 Managed IT Services

Description: Includes remote monitoring, maintenance, and support of IT systems.

Contract Terms: Monthly contracts renew automatically and require a 60-day notice for cancellation.

Payment Terms: Fees are auto-billed on the 20th of each month, due by the 30th (or second to last day during leap years).

1.2 Low Voltage Wiring

Description: Installation and maintenance of low voltage wiring systems.

Contract Terms: Services are offered based on project agreements. Changes to scope must be communicated in writing.

Payment Terms: 50% deposit required upfront; final payment due upon project completion. For extensive projects, milestones may be set with further deposits required along the way.

1.3 Cybersecurity Services

Description: Security assessments, intrusion detection, and mitigation services.

Contract Terms: Initial assessments will determine ongoing service needs. Clients must cooperate and implement recommended security measures.

Payment Terms: Monthly or quarterly billing options are available.

1.4 Web Hosting

Description: Secure hosting solutions for websites and applications.

Contract Terms: Services are provided on an annual basis, with a 30-day notice for cancellation.

Payment Terms: Annual payments are due prior to service commencement, with an option for semi-annual payments at a premium.

1.5 Cloud Solutions

Description: Storage, computing resources, and cloud infrastructure setup.

Contract Terms: Services are scalable based on current needs and must be adjusted with 30-days notice.

Payment Terms: Billing occurs monthly based on usage.

1.6 Web Design and Development

Description: Custom website design and development services.

Contract Terms: Project-based agreements, with scope defined in proposal documentation. Changes require written agreements.

Payment Terms: Standard 50% upfront deposit with milestones for further payments on extensive projects; final payment due upon project completion.

2. Hardware Purchases

All hardware purchases must be paid in full at the time of purchase.

3. Refund Policy

Sales are final for the duration of the contract based on the service that the Client has chosen. Refunds will not be issued for the current paid contract period, even if the Client terminates service before the contract period has ended. This policy applies to both monthly and annual contracts, including the required notice period that must be given before termination.

4. Client Responsibilities

Clients must:

Provide timely access to systems and facilities necessary for service delivery.
Communicate needs and any changes in scope of work promptly.
Maintain up-to-date systems and adhere to best practices as advised.

5. Confidentiality

Both parties agree to maintain the confidentiality of sensitive information. This obligation continues after the termination of this Agreement.

6. Liability Limitations

Iron Beacon shall not be liable for any indirect, incidental, or consequential damages arising from the use of our services. Liability is limited to the fees paid in the month preceding any claim.

7. Payment Terms

Auto-billing: As outlined for month-to-month services, clients agree to maintain valid billing information.
Payment Methods: Accepted methods include credit card, ACH transfer, and check (as applicable).

8. Service Availability

Iron Beacon aims for high service availability but does not guarantee uninterrupted services due to:

Natural disasters
Network outages
Third-party service failures

9. Force Majeure

Neither party shall be held liable for any failure to perform its obligations under this Agreement due to circumstances beyond their reasonable control, including but not limited to natural disasters, acts of God, war, or other unforeseen events.

10. Intellectual Property Rights

Iron Beacon Technologies, Inc. retains all intellectual property rights to any materials, designs, programs, or documentation created during the provision of services. Clients may not reproduce, distribute, or use any of the intellectual property without written permission.

11. Non-Solicitation

The Client agrees not to solicit or hire any employees or contractors of Iron Beacon Technologies, Inc. for a period of 12 months following the termination of this Agreement.

12. Non-Compete

The Client agrees not to engage in any business that competes directly with Iron Beacon Technologies, Inc. for a period of 12 months following the termination of this Agreement.

13. Notices

All formal notices required under this Agreement should be made in writing and sent via email or certified letter to the addresses provided in this Agreement.

14. Entire Agreement

This Agreement constitutes the entire understanding between the parties and supersedes all prior discussions, negotiations, and agreements. Any modifications must be made in writing.

15. Assignment

In the event that the Client's company is sold, this contract shall remain in effect for the entire period as initially agreed upon. Neither party may assign their rights or obligations without prior written consent.

16. Severability

If any provision of this Agreement is found to be unenforceable, the remaining provisions will continue in full force.

17. Governing Law

This Agreement shall be governed by the laws of the State of Texas, without regard to its conflict-of-laws principles.

18. Amendments

Iron Beacon Technologies, Inc. reserves the right to update these terms and conditions as necessary. Clients will be notified via email of any changes. Continued use of our services constitutes acceptance of the amended terms.

WEB HOSTING SPECIFIC TERMS AND CONDITIONS

These Web Hosting Terms and Conditions ("Agreement") are between Iron Beacon Technologies, Inc. ("Iron Beacon," "we," "us," or "our") and you, the client ("Client," "you," or "your"). By utilizing our web hosting services, you agree to these terms in their entirety.

Iron Beacon provides web hosting services, which include server space, bandwidth, and related support services as specified in your service package. The initial term of service is for one year, automatically renewing unless either party terminates the service with at least a 30-day written notice prior to the renewal date.

All web hosting fees are due upon signing this Agreement and must be paid in full before services commence. Clients will receive an invoice during each billing cycle, and payments are due upon receipt. A late fee of 1.5% per month will apply to any overdue balance.

Iron Beacon aims to provide 99.9% uptime for web hosting services. However, we do not guarantee uninterrupted service due to maintenance, updates, network failures, or natural disasters. Additionally, clients agree to use the web hosting services in compliance with all applicable laws and regulations. Prohibited activities include, but are not limited to, sending unsolicited bulk emails (spam), hosting illegal content, and distributing malware. Violation of this policy may result in immediate suspension or termination of services.

Clients are responsible for ensuring the accuracy of their account information, maintaining the security of their passwords and accounts, and backing up all data and files. Iron Beacon is not responsible for any data loss. Clients retain ownership of their content and data hosted on Iron Beacon servers, while Iron Beacon retains ownership of all underlying infrastructure, software, and intellectual property.

Iron Beacon is not liable for any indirect, incidental, or consequential damages arising from the use or inability to use our web hosting services. Liability is limited to the amount paid for services in the month preceding any claim. Clients also agree to indemnify and hold Iron Beacon harmless from any claims, liabilities, losses, or expenses arising from their use of web hosting services or any violation of these terms and conditions.

Iron Beacon reserves the right to suspend or terminate web hosting services without notice if the Client violates any of the terms in this Agreement. Moreover, neither party shall be held liable for any failure to perform its obligations under this Agreement due to circumstances beyond their reasonable control, including but not limited to natural disasters, acts of God, war, or other unforeseen events.

This Agreement constitutes the entire understanding between the parties concerning the web hosting services and supersedes all prior discussions and agreements. Any modifications to this Agreement must be made in writing. This Agreement shall be governed by the laws of the State of Texas, without regard to its conflict-of-laws principles. Iron Beacon Technologies, Inc. reserves the right to change these terms and conditions as necessary, with clients notified via email of any changes. Continued use of the services constitutes acceptance of the amended terms.

For any questions or concerns regarding this Agreement, please contact us at Iron Beacon Technologies, Inc., [Your Address], [Your Email], or [Your Phone Number]. By utilizing our web hosting services, you acknowledge that you have read, understood, and agree to these terms and conditions.

ONSITE TECHNICIAN TERMS AND CONDITIONS

These Technician On-Site Terms and Conditions ("Agreement") are between Iron Beacon Technologies, Inc. ("Iron Beacon," "we," "us," or "our") and you, the client ("Client," "you," or "your"). By requesting and allowing Iron Beacon technicians to be present at your location, you agree to these terms in their entirety.

Iron Beacon is committed to the safety and well-being of its technicians while performing their duties at client locations. The Client agrees to provide a safe and secure working environment that complies with all applicable health and safety regulations. This includes ensuring that all necessary areas for work are free of hazards, toxic substances, and any conditions that could pose risks to our technicians. The Client must also maintain responsible access to all systems, equipment, and facilities that are necessary for technicians to complete their work effectively and safely.

In order to mitigate potential disputes, the Client agrees to communicate any specific safety protocols, procedures, or site rules that our technicians must follow while on your premises. It is the responsibility of the Client to inform Iron Beacon of any known hazards or conditions that may impact the safety or security of our staff during their time onsite.

Iron Beacon shall not be liable for any injuries or damages incurred by technicians while onsite due to the Client's failure to provide a safe working environment. Furthermore, the Client agrees to indemnify and hold Iron Beacon harmless from any claims, liabilities, losses, or expenses arising from unsafe conditions or practices at the worksite.

The Client also agrees to provide necessary facilities, including restroom access and a suitable workspace, for our technicians while they are performing their duties. Any interruptions, delays, or unsafe conditions that arise due to the site environment may result in the suspension of services until appropriately resolved.

These terms serve to protect both the Client and Iron Beacon while maintaining a professional and safe work environment.

By allowing Iron Beacon technicians onsite, you acknowledge that you have read, understood, and agree to these terms and conditions.

LOW VOLTAGE WIRING AND CONSTRUCTION TERMS AND CONDITIONS

These Low Voltage Wiring Terms and Conditions ("Agreement") are between Iron Beacon Technologies, Inc. ("Iron Beacon," "we," "us," or "our") and you, the client ("Client," "you," or "your"). By engaging Iron Beacon for low voltage wiring services, you agree to these terms in their entirety.

Iron Beacon is committed to providing high-quality low voltage wiring solutions that meet the needs of our clients while ensuring the safety and integrity of the facilities where we work. As part of this Agreement, the Client agrees to grant Iron Beacon reasonable access to the site for the duration of the project and to provide any necessary support to facilitate the work. The Client must ensure that the workspace is free from obstructions and hazards, allowing our technicians to perform their work safely and efficiently.

While Iron Beacon takes precautions to minimize the risk of damage, the Client acknowledges that construction and installation activities can introduce unforeseen challenges. Therefore, Iron Beacon will not be liable for any incidental or consequential damages that may occur in the course of our work, including but not limited to damage to walls, ceilings, flooring, or any other property. The Client agrees to assume responsibility for any pre-existing conditions in the work area, including identifying and informing Iron Beacon of any sensitive equipment, valuables, or potential hazards.

The Client must also provide appropriate markings, warnings, or disclaimers for any surfaces or areas that may be particularly susceptible to damage. In the event that damage occurs as a direct result of our work and without negligence on the part of Iron Beacon, the Client agrees that it will not seek recourse or damages from Iron Beacon. Iron Beacon's liability is limited to the value of the service fees paid for the specific project in question.

Additionally, the Client agrees to communicate any specific requirements, restrictions, or protocols related to the facility that could affect the low voltage wiring installation. This includes information about existing infrastructure, local code compliance, and any special considerations that may impact the work. Failure to communicate such information may delay the project and may result in additional costs, for which the Client will be responsible.

These terms serve to protect both the Client and Iron Beacon while maintaining a professional working relationship.

By engaging Iron Beacon for low voltage wiring services, you acknowledge that you have read, understood, and agree to these terms and conditions.

ONSITE RESIDENTIAL SPECIFIC TERMS AND CONDITIONS

These Onsite Residential Services Terms and Conditions ("Agreement") are between Iron Beacon Technologies, Inc. ("Iron Beacon," "we," "us," or "our") and you, the client ("Client," "you," or "your"). By engaging Iron Beacon for onsite residential services, you agree to these terms in their entirety.

Iron Beacon is dedicated to providing exceptional services in residential settings while ensuring the safety and security of both our technicians and your property. The Client agrees to provide a safe and secure working environment that complies with all applicable health and safety regulations. This includes ensuring that the area where our services will

be performed is free of hazards, clutter, and any conditions that could pose risks to our technicians' safety.

While Iron Beacon takes necessary precautions to protect both its personnel and your property, the Client acknowledges that onsite work can present inherent risks. Iron Beacon shall not be liable for any damages to the Client's property, theft, or loss of items while our technicians are onsite, except in the case of direct negligence on the part of Iron Beacon. The Client agrees to ensure that valuables, sensitive equipment, and personal items are secured or moved prior to our technicians arriving at the location.

The Client further agrees to indemnify and hold Iron Beacon harmless from any claims, liabilities, losses, or expenses arising from theft, damage, or other occurrences on the premises during or after the provision of onsite services. This includes any claims made by third parties related to the work performed.

In the event that any injury occurs to a technician while onsite, Iron Beacon will assume no responsibility for such claims unless caused by our gross negligence. The Client agrees to provide necessary facilities, including access to utilities, restrooms, and a suitable workspace, to facilitate the work carried out by our technicians. Failure to adhere to safety protocols may result in the suspension of services until issues are properly resolved.

These terms serve to protect both the Client and Iron Beacon while maintaining a professional working relationship.

By engaging Iron Beacon for onsite residential services, you acknowledge that you have read, understood, and agree to these terms and conditions.

PERSONAL LIABILITY PROTECTION TERMS AND CONDITIONS

These Personal Liability Protection Terms ("Agreement") are between Iron Beacon Technologies, Inc. ("Iron Beacon," "we," "us," or "our") and you, the client ("Client," "you," or "your"). By engaging Iron Beacon for services, you agree to these terms in their entirety.

Iron Beacon is committed to providing high-quality services while ensuring the protection of our owners, managers, employees, and contractors from personal liability associated with any claims or legal actions arising from the work performed. The Client acknowledges that Iron Beacon is a separate legal entity, and therefore, by engaging our services, you agree that any legal claims or actions arising from the services provided shall be directed exclusively at Iron Beacon Technologies, Inc. and not personally at any individual associated with the company, including its owners, managers, employees, or contractors.

The Client further agrees that they will not pursue personal legal actions against any individuals associated with Iron Beacon as a means of circumventing the protections outlined in these terms and conditions. This provision is intended to shield our staff from personal liability that may arise from the execution of their professional duties as part of Iron Beacon and to ensure that all claims are handled through the appropriate legal channels directed at the company itself.

In the event that any legal action is initiated contrary to this provision, the Client shall be financially responsible for any associated costs incurred by Iron Beacon in defending its personnel against such claims, including but not limited to attorney fees and court costs. Iron Beacon reserves the right to seek indemnification from the Client regarding any losses or damages incurred as a result of pursuing personal liability claims against individuals associated with our organization.

Furthermore, any disputes arising related to this Agreement or the services provided shall be resolved through binding arbitration as previously discussed. The Client agrees to bear all costs of arbitration and acknowledges that this arbitration requirement extends to personal claims against individuals affiliated with Iron Beacon.

These terms serve to protect both the Client and Iron Beacon while maintaining a professional working relationship.

By engaging Iron Beacon for services, you acknowledge that you have read, understood, and agree to these terms and conditions.

DIGITAL ASSETS MANAGEMENT TERMS AND CONDITIONS

These Digital Assets Management Terms and Conditions ("Agreement") are between Iron Beacon Technologies, Inc. ("Iron Beacon," "we," "us," or "our") and you, the client ("Client," "you," or "your"). By engaging Iron Beacon for the management, transfer, sending, or receiving of your digital assets, including cryptocurrencies and other digital currencies, you agree to these terms in their entirety.

Iron Beacon is dedicated to providing secure and efficient management of digital assets for our clients. However, the Client acknowledges that engaging in the management, transfer, sending, or receiving of digital assets carries inherent risks, including potential fluctuations in market value, security breaches, and technological failures. Therefore, the Client agrees that Iron Beacon shall not be held liable for any losses or damages arising from these activities, including but not limited to losses associated with the volatility of digital currencies, unauthorized access, or inadvertent errors in transactions.

The Client also agrees to assume full responsibility for the accuracy and completeness of all asset information provided to Iron Beacon. This includes any necessary account credentials, wallet addresses, or other relevant details required for effective asset management. Iron Beacon shall not be liable for any erroneous transactions or failures to execute transfers due to inaccurate or incomplete information supplied by the Client.

Furthermore, the Client understands that Iron Beacon does not provide financial, investment, or trading advice regarding digital assets. All decisions pertaining to the buying, selling, or holding of digital assets are the sole responsibility of the Client. Iron Beacon encourages Clients to conduct their own research and consult with qualified financial advisors before making any decisions regarding digital assets.

The Client agrees to indemnify and hold Iron Beacon harmless from any claims, liabilities, losses, or expenses arising from the management, transfer, sending, or receiving of their digital assets. This includes any claims that may arise from third parties related to the Client's digital assets or transactions conducted on their behalf.

Additionally, any disputes arising related to this Agreement shall be resolved through binding arbitration as previously discussed. The Client agrees to bear all costs of arbitration related to any claims against Iron Beacon pertaining to the management of their digital assets.

These terms serve to protect both the Client and Iron Beacon while maintaining a professional working relationship. For any questions or concerns about these terms, please contact us at Iron Beacon Technologies, Inc., [Your Address], [Your Email], or [Your Phone Number].

By engaging Iron Beacon for the management of your digital assets, you acknowledge that you have read, understood, and agree to these terms and conditions.

SECURITY CONSULTING AND PEN TESTING TERMS AND CONDITIONS

These Security Consulting and Penetration Testing Terms and Conditions ("Agreement") are between Iron Beacon Technologies, Inc. ("Iron Beacon," "we," "us," or "our") and you, the client ("Client," "you," or "your"). By engaging Iron Beacon for security consulting and penetration testing services, you agree to these terms in their entirety.

Iron Beacon is committed to providing comprehensive security consulting and penetration testing services aimed at identifying vulnerabilities and strengthening your organization's security posture. The Client acknowledges that these services are intended to simulate attacks on systems and applications in order to identify weaknesses, and while Iron Beacon employs industry-standard methodologies, there are inherent risks involved in such activities. Therefore, the Client agrees that Iron Beacon shall not be held liable for any direct or indirect losses, damages, or disruptions that may result from the execution of these services, including but not limited to operational downtime or data loss.

The Client is responsible for ensuring that all necessary permissions and authorizations are obtained prior to the commencement of security consulting and penetration testing activities. This includes providing Iron Beacon with access to relevant systems, applications, or environments that will be tested. Failure to secure necessary permissions may lead to delays or limitations in the scope of services provided.

During the engagement, the Client must inform Iron Beacon of any known vulnerabilities, configurations, or sensitive data that should be treated with special caution. Iron Beacon will take reasonable precautions to protect confidential and sensitive information obtained during the assessment but cannot guarantee that such information will remain secure in all circumstances. The Client agrees to indemnify and hold Iron Beacon harmless from any claims, liabilities, losses, or expenses arising from unauthorized access, data breaches, or other security incidents that may occur during or after the testing.

Following the completion of the security consulting and penetration testing engagement, Iron Beacon will provide the Client with a report summarizing findings and recommendations. The Client acknowledges that the information contained in this report is proprietary and confidential, and the Client agrees not to disclose this information to third parties without prior express written consent from Iron Beacon.

Any disputes arising related to this Agreement shall be resolved through binding arbitration as previously discussed.

By engaging Iron Beacon for security consulting and penetration testing services, you acknowledge that you have read, understood, and agree to these terms and conditions.

DISCLAIMER: WARRANTIES ON LABOR AND PRODUCT LIMITATIONS

Iron Beacon Technologies, Inc. provides services with the utmost care and professionalism; however, we do not offer any warranties on labor. All warranties for hardware and software are solely subject to the terms and conditions of their respective vendors and/or manufacturer.

For low-voltage wiring installations, we certify that all installations are compliant with relevant specifications and standards. All wires and connectors will be thoroughly tested at the time of installation. We offer a 30-day warranty from the date of the client's location opening for any issues arising from these installations. This warranty covers necessary repairs at no charge, provided that the issues are not a result of damages caused by:

The client

Other vendors or contractors engaged in construction activities

Moreover, Iron Beacon Technologies, Inc. will not be held responsible for any damages caused by other contractors to our wiring. In such cases, the repair expenses will be the responsibility of the client.

By using our services, you acknowledge and agree to these terms, recognizing that any warranty claims must be addressed through the appropriate hardware and software vendors. We can assist with this correspondence but do not guarantee that the manufacturer will honor the warranty.

CONTACT INFORMATION

For any questions or concerns regarding this Agreement, please contact us at:

IRON BEACON TECHNOLOGIES INC.

Address: PO BOX 381665 DUNCANVILLE, TX 75138

Email: support@ironbeacon.co

Phone: (512) 582-8042